

Welcome to Hainesville!

www.hainesville.org

The following is some helpful information:

- Garbage day is Monday. If a holiday falls on a Monday, the pickup day will be the following day. Our garbage calendar is on our website. You should bring your trash/recycling receptacles to the curb the evening prior. Trash/Recycling bins may not be stored in front of the home. **If you have any garbage issues (questions, missed pick up, etc.), please call Waste Management directly at 847-272-4145.**
- A vehicle cannot be parked over the sidewalk. This is an Illinois statute.
- If your home has a sidewalk, it must be kept clear of snow and ice.
- There is no parking on Village streets between the hours of 2 a.m. and 6 a.m. If there is a need to park a vehicle on the street overnight, please call the police department at 847-223-2341 or you can go to our website to Request Overnight Parking from the Police Department.
- Grass and weeds must be kept mowed and cannot be over 8 inches in height.
- Utility bills are sent via email and are due on the 10th of the month. **If you haven't already, please fill out and return the attached E-Billing Authorization Agreement. If you choose to receive a paper bill, there will be a \$5.00 monthly charge added to your Utility Bill.** It is important that your bill be paid on time to avoid penalty charges or possible shut off of water service. Bills can be paid online, by direct debit, recurring credit card payment, or dropping it into the gray drop box on the northeast side of the Village Hall. **To avoid possible late charges or shut off of service, the Village encourages residents to sign up for direct debit. You will still receive a monthly bill, however, it will state "AUTO DRAFT-DO NOT PAY". The sign-up form is attached.**
- If you are planning to **RENT** your home, an Occupancy Inspection from our office is needed. The fee is \$50 (payable in advance) **per inspector visit.**
- Please visit our website for important information such as our monthly newsletters, Village Ordinances and monthly Board Meetings.
- We are on Facebook and YouTube!
- Village Hall hours are Monday through Thursday 9:00 a.m. to 4:30 p.m.